

Privacy Policy

Your privacy is important to us. We respect and are committed to protecting your privacy. This privacy statement explains what personal data this website vagaea.com collects from you and how we use that data. The following discloses the information gathering and dissemination practices of Vagaea Restaurant LLC on the website (the "Services"). It also describes your choices regarding our use of your information and how you can access and update it. By accessing and using the Services of Vagaea Restaurant LLC, you become a user of the Services (the "User", "you", "your") and acknowledge and agree to the following Privacy Policy.

PERSONAL IDENTIFICATION INFORMATION

We may collect personal identification information from the User in a variety of ways, including, but not limited to, when the User accesses the Services, register on the websites of the Services, fills out a form, and about other activities, services, features, or resources we make available on the Services. The User has the option to navigate the Services anonymously. We will collect personal identification information from the User only if the User voluntarily submits such information to us. These voluntary data include fields such as name, email, phone and company information, and email address to be used for permission-based subscription to our email alerts, e-newsletters, promotional emails, and logins to access portions of the Services. The User can always refuse to supply identification information personally, except that it may prevent them from engaging in certain activities related to the Services. We never obtain data from third parties. For each User accessing the Services, our web server automatically recognizes and collects only the User's IP address, aggregate information on what pages the User accesses, and information volunteered by the User.

NON-PERSONAL IDENTIFICATION INFORMATION

We may collect non-personal identification information about the User whenever the User interacts with the Services. Non-personal identification information may include the browser name, operating system or any such information not connected to identify or trace the User as a person.

WEB BROWSER COOKIES

The Services may use cookies, invisible pixels, web beacons and other technologies to obtain information about the User. A cookie is a text file sent to the User's browser from a web server and stored on the User's computer's hard drive. It assigns the computer a unique identifier which becomes the User's identifier when the User returns to the Services and related sites. The User may adjust the Internet browser to reject cookies; however, rejecting cookies might affect the User's ability to perform certain transactions, and some parts of the Services may stop functioning correctly. Information collected from invisible pixels is used and reported in the aggregate.

WHY ARE WE COLLECTING DATA?

We may collect and use the User's personal information for the following purposes and nothing else:

- To improve customer service: information the User provides helps us respond to the User's customer service requests and support needs more efficiently.
- To personalize user experience: we may use information in the aggregate to understand how our users as a group use the services and resources provided on our Site.

- To improve our Site: We may use the User's feedback to improve our products and services.
- To send periodic emails: we may use the email address to respond to their inquiries, questions, and/or other requests.

HOW WE PROTECT USER INFORMATION

We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of the User's personal information, username, password, transaction information and data stored on our Site.

SHARING OF PERSONAL INFORMATION

We do not sell, trade, or rent data to third parties. Our data controllers use user data exclusively for legitimate purposes, as mentioned in this document.

INFORMATION SHARING AND DISCLOSURE

We will never use, sell, share, disclose, or rent any internal or customer-supplied data to any clients, prospects, or third parties other than any venture arising from the constituent hotels within this platform. We will only share user information with third parties in the ways described in this Privacy Policy. Suppose the Company, Provider and/or Services are involved in a merger, acquisition, or sale of all or a portion of their assets. In that case, the User will be notified via email and/or a prominent notice on our website of any change in ownership or uses of the User's information, as well as any choices the User may have regarding the User's information.

THIRD-PARTY SERVICES USED

We use Google Analytics and Google Tag Manager to collect usage statistics for the Services. Both tools are proprietary to Google, Inc., which may use information collected through said tools for commercial purposes, including, but not limited to, search and ad personalization. The complete privacy policy of Google, Inc. is retrievable at <https://policies.google.com/privacy>, while their use of website data is explained at <https://policies.google.com/technologies/partner-sites>.

THIRD-PARTY WEBSITES

The User may find advertising or other content on the Services that link to the sites and services of our partners, suppliers, advertisers, sponsors, licensors and other third parties. Neither the Company nor the Provider does not control the content or links that appear on these sites and are not responsible for the practices employed by websites linked to or from our Site. In addition, these sites, or services, including their content and links, may constantly change. These sites and services may have their privacy policies and customer service policies. Browsing and interaction on any other website, including those with a link to our Site, is subject to that website's terms and policies.

HOW TO ACCESS AND CONTROL YOUR PERSONAL DATA

The User can view, edit, or delete the User's (whatever minimalistic) personal data online. However, the systems used for the Services require a double-layer verification to access this section of the system. The User can also make choices about our collection and use of the User's data.

REMOVE, FORGET AND OPT-OUT

The User can always choose whether to wish to receive a promotional email from the Company. Suppose the User wishes to subscribe to email alerts, e-newsletters, and/or promotional communications from the Company. In that case, we will use the User's name and email address to send these messages. Out of respect for the User's privacy, the User can easily opt out from receiving our email alerts, e-newsletters, and promotional communications by using the unsubscribe link included in each communication, reply to the email requesting to be removed from the list, or contact us info@saidandco.com. We will not retain any of the User's information on our systems, except the log entries pertaining to the User's request for removal.

EU RESIDENTS AND THE GDPR

Though made applicable to all, acknowledging to GDPR (General Data Protection Regulation) of the European Union (EU), we emphasize that EU residents have the right to access personal data about them and to limit the use and disclosure of their personal data. We are committed to respecting those rights. We acknowledge potential liability in cases of onward transfer of personal data to third parties who do not meet the criteria as outlined in this Privacy Policy. We use an annual self-assessment to review the Company's and the Provider's compliance with this Privacy Policy. Any employee of the Company or the Provider who violates this Privacy Policy will be subject to discipline, up to and including termination of employment.

USER ACCESS AND CHOICE

Upon request, we will provide the User with information about whether we hold any of the User's personal information. If the User's information changes, the User may correct, update, amend, remove, or ask to have it removed by making the change on the user account settings page, by emailing our customer support team at info@saidandco.com, or by contacting us by telephone or postal mail at the contact information listed below. If the User no longer desires our service, don't hesitate to contact us directly. We will retain the User's information for as long as the User's account is active, as needed to provide the Services and comply with our legal obligations, resolve disputes, and enforce our agreements.

CONFIDENTIALITY AND SECURITY

We warrant that all customer data remains the property of our customers. We also will not rent, sell, transfer, or otherwise expose the contents of the tracking information resulting from click-through, message opened, a message read, or e-commerce conversions. In general, we do not collect data on this website. However, we follow generally accepted standards to protect the information submitted to us during transmission and after receiving it. This website provides an SSL-encrypted, password-protected mechanism. We seek to use reasonable organizational, technical, and administrative measures to protect personal information within our organization. Unfortunately, no data transmission or storage system can be guaranteed 100% secure.

SOCIAL MEDIA FEATURES

Our website includes social media features, such as links to our Facebook, YouTube, Google+, Google Blogger, LinkedIn and Twitter pages. These features may collect the User's IP address, which page the User is visiting on our Services, and may set a cookie to enable the feature to function correctly. Social media features and widgets are hosted by a third party or hosted directly on the Services. The company's privacy policy governs the User's interactions with these features. Social media features embedded in the

Services may be provided by Facebook, Inc., whose privacy policy is retrievable at <https://www.facebook.com/about/privacy> (includes Instagram), by Google, Inc., whose privacy policy is retrievable at <https://policies.google.com/privacy> (includes YouTube) or by Twitter, Inc. whose privacy policy is retrievable at <https://twitter.com/en/privacy>.

UPDATES TO THIS POLICY

We may change this Privacy Policy. The "LAST UPDATED" legend at the top of this page indicates when this Privacy Policy was last revised. Any changes will become effective when we post the revised Privacy Policy on the Services' websites. The User's use of the Services following these changes means that the User accepts the revised Privacy Policy. Because email communications are not always secure, the User shall refrain from including credit card or other sensitive information to us via email.

ACCEPTANCE OF THIS POLICY

By using this Site, you signify your acceptance of this Privacy Policy in conjunction with our Terms & Conditions. Please do not use the Services if you do not agree to this Privacy Policy. Your continued use of the Services following the posting of changes to this policy will be deemed your acceptance of those changes.

CONTACTING US

We have created this Privacy Policy so that you can understand the care with which we intend to treat your information. To report any abuse or violations or to contact us with any questions or concerns regarding this Privacy Policy, don't hesitate to get in touch with us via the following details.

Head office

Vagaea Restaurant LLC

Address: Shop No. 16, Al Wasl Square, Wasl Road, Dubai, United Arab Emirates

Email: info@saidandco.com